

ANGELA CROWDER

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SELECTION CRITERIA: SENIOR DATA ANALYST | COMPLIANCE & RISK ANALYTICS

1. Demonstrated ability to analyse complex data and provide actionable insights

Situation & Task: In my role within a Tier 1 financial institution, I was responsible for analysing large, complex datasets to support regulatory compliance, risk management, and senior decision-making.

Action: I interrogated data using SQL-based queries and developed automated reporting and dashboards to monitor compliance effectiveness, control performance, and emerging risk trends. I translated complex findings into clear insights and recommendations tailored to both technical and non-technical stakeholders.

Result: These insights supported informed decision-making, improved visibility of compliance performance, and contributed to consistently strong regulatory outcomes across the business.

2. Demonstrated understanding of governance, compliance, and regulatory requirements

Situation & Task: Working in regulated banking environments, I was required to interpret regulatory obligations and ensure business practices aligned with internal policy and external requirements.

Action: I worked closely with risk, compliance, and business teams to translate regulatory requirements into measurable data points and reporting frameworks. I conducted root cause analysis on incidents and breaches, supporting remediation strategies and process improvements.

Result: This approach strengthened governance practices, supported audit readiness, and contributed to achieving high compliance scores across multiple reporting periods.

3. Ability to engage effectively with senior stakeholders and cross-functional teams

Situation & Task: My roles required regular engagement with senior leaders and cross-functional teams to support compliance reporting, risk assessment, and business improvement initiatives.

Action: I partnered with stakeholders across risk, compliance, analytics, and operational teams to clarify requirements, explain analytical findings, and align reporting to business needs. I adapted my communication style to ensure complex information was presented clearly and constructively.

Result: Effective collaboration improved stakeholder confidence in reporting, strengthened decision-making, and supported the successful implementation of data-driven compliance solutions.